



## Information on Hiring a Part-time Helper

Thank you for choosing Fair Employment Agency! At the Fair Employment Agency, we strive to make your experience in hiring a domestic helper as effortless as possible. We understand that you might need a helping hand while we process the documents for your future domestic helper. To help you find a part-time helper, we detail important information and websites you need to know in this brief guide.

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### Contact Us

Sheung Wan Office:  
5/F Connaught Harbourfront House  
35 Connaught Road West, Sheung  
Wan  
Tel: +852 3568-6858

Tsuen Wan Office:  
Unit 1, 15/F, Mega Trade Centre  
1-6 Mei Wan Street, Tsuen Wan  
Tel: +852 3611-2997

Email: [info@fairagency.org](mailto:info@fairagency.org)



## I. Introduction

Hiring of part-time domestic workers in Hong Kong can be done through direct hiring or agencies. Usually, part-time workers hired through an agency can only assist in specific tasks such as cleaning service or childcare. Directly hired part-time domestic workers can assist with a wider range of tasks in accordance to the agreed labor contract.

## II. Direct Hire

Direct hiring for part-time domestic workers is usually advertised through online forums such as Geoexpat and Asiaxpat or through the online portal provided by the Labor Department. Employers need to be aware that hiring a foreign domestic worker (FDH) currently working for a full-time employment visa is illegal and doing so risks heavy penalty by the Hong Kong government for both parties.

For more information please refer to the Hong Kong Government's website:  
<http://www.gov.hk/en/residents/employment/recruitment/localdomestichelper.htm>



### III. Part-time Domestic Worker Agencies

To save your time in doing research, we have put together a list of part-time domestic worker agencies for you.

#### III.I. Part-time Cleaning Service

##### 1. Prestige Home Services

Flat B, 23/F, Man Foong Industrial Building, 7 Cheung Lee St., Chaiwan  
(852) 2893 7387

Email: [info@phshk.com](mailto:info@phshk.com)

Website: <http://www.phshk.com/>

##### The helpers

- Local domestic workers, speak English
- Not trained by the agency or other entities
- Recruited based on years of experience

##### Service & Transportation Fee

Hourly Plan	Description	Fee
Home Pro 12 hours	4 x 3 hours per visit	HK\$ 1199
Home Pro 16 hours	4 x 4 hours per visit	HK\$ 1599

One time/ weekly/ monthly packages available upon request.

Customers are charged with transportation subsidies which will depend on work location.



### **Service hours**

From Monday to Saturday, from 9am to 6:30 pm

### **Insurance for part-time domestic workers**

Prestige covers workers' insurance.

## **2. Merry Maids**

Unit E, 20/F, Sun Ying Industrial Centre, 9 Tin Wan Close, Aberdeen (852)  
2857 4038

Email: [mmaids@merrymaids.com.hk](mailto:mmaids@merrymaids.com.hk)

Website: <http://www.merrymaids.com.hk/index.htm>

### **The helpers**

- Local helpers, speak little English
- Trained by Merry Maids' quality control department
- Helpers are screened and trialed
- No coverage for missing or damaged goods

### **Service & Transportation Fee**

<b>Hourly Plan</b>	<b>Price</b>	<b>Average Price per Visit</b>
4 x 4 hours	HK\$ 2,320	HK\$580

8 x 4 hours	HK\$4,480	HK\$ 560
12 x 4 hours	HK\$ 6,480	HK\$ 540

Service coupons are valid for 6 months from the date of purchase. They are non-refundable and non- transferrable.

Transportation fee is variable. For regular services (e.g. in Wan Chai), transportation fee is free. Exact price quotation available upon request via the website form application.

### **Service hour**

Two shifts of cleaning services (9-1pm and 2:30-6:30pm). Special arrangement for evening service is available.

### **Insurance for part-time domestic workers**

Workers' insurance is covered by Merry Maids.

## **3.Lazy**

Whatsapp:+852 55778724 (Office Hours Only )

Email:[support@lazy.com.hk](mailto:support@lazy.com.hk)

Website :<https://www.lazy.com.hk/eng/homecleaning>



**Service & Transportation Fee**

- Deep Cleaning Services  
Post Renovation ,Spring Cleaning, Pre Move in Cleaning
- Home Cleaning Services  
(Living room , Dining room,Bedrooms,Kitchens,Bathrooms)  
Clean, dust & vacuum,Dust window sills,Wash floor etc.

Other Services (optional)

Clean internal window glass,Bed making,Ironing and Collect and pick up clothes in dry cleaner

All plans include:

Dedicated customer service

Flexible booking management option

Services Plan	Description	Average Price
One Time Plan (minimum 3 hours)	Limited option to swap cleaner  May not be the same cleaner	\$120 /Hr
Weekly Plan (minimum 3 hours)	Unlimited option to swap cleaner	\$115 /Hr
Bi-Weekly Plan (minimum 3 hours)	Same cleaner  12-24 cleaning sessions minimum 3-6 months commitment	\$110 /Hr



### **Service Hour**

Monday - Friday 09:00 - 18:00, Saturday 09:00 - 13:00  
(except public holidays)

### **Remarks:**

Pricing have included transportation fee, except remote areas. Additional Charge after 6pm: +\$20 per hour. Transportation fee might be charged for certain locations. Cleaning equipment and vacuum cleaner will not be provided.

Cleaners reserve the right to reject to perform any cleaning tasks that they deem it's a life and health risk. Eg. cleaning of an object or area at a high location and requires climbing

## **III.II. Part-time Child care**

### **1. Rent-A-Mum**

GPO Box 7301, General Post Office, Hong Kong  
(852) 2523 4868

Email: [rentamum@netvigator.com](mailto:rentamum@netvigator.com)

Website: [www.rent-a-mum.com](http://www.rent-a-mum.com)

#### **The childcare workers**

- Native/ near native English speakers
- Qualifications vary from professional child care-giver and maternity nurse to housewives and grandmothers

Service Plans	Description	Price
Professional Nanny Placement	Children	Price upon request
Maternity placement	Newborn to six months	Price upon request
Babysitting Services	Newborn	Price upon request

### **Service & Transportation Fee**

Transportation fee is variable.

## **2. Hong Kong Family Welfare Society** (Services for both children & elderly)

Room 2010, 20/F., Southorn Centre, 130 Hennessy Road, Wanchai,  
Hong Kong

Tel : 2527 3171

Email : [hoffice@hkfws.org.hk](mailto:hoffice@hkfws.org.hk)

Website: <https://www.hkfws.org.hk/how-we-help/child-care-services/neighbourhood-support-child-care-project1>

### Neighbourhood Support Child Care Project

Services	Description	Service Hour	Price
Home-based Child Care Service	Children aged 0 to 9 at the carer's own residence or a suitable place approved by the operator.	From 7:00 am to 11:00 pm,	Normal \$20/hr  Emergency use (within 24 hours or non-service hours) \$24/hr



*Center-based Care Group	Centre-based child care group offers close attention to children aged 3 to 9.	Mon - Fri: 1:00 pm - 9:00 pm (*Except 10 special days) & Sat: 9:00 am - 1:00 pm (Except for public holidays)	\$13/hr
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**Remarks**

\*The Center-based Care Group is in Tseung Kwan O (South) Integrated Family Service Centre.

\*10 special days including: Mid-Autumn Festival, Winter solstice, Christmas Eve, New Year’s Eve, the 28th-30th day of the 12th Lunar Month & the 4th-6th day of Lunar New Year. Center-based care group will close at 5:00pm.

One free meal would be provided for the child for every 4 consecutive hours of service.

For service over 5 hours per day or 40 hours per week, a 10 % discount will be offered.

**3.Friends of the Family (Hong Kong) Social Enterprise**

Rm 707, Youth Square, 238 Chai Wan Rd, Chai Wan, HK  
 Tel: (852) 5404 8005  
 Email:[info@babysitter.hk](mailto:info@babysitter.hk)  
 Website:<https://www.babysitter.hk/en/direct/>

**Service Guarantee :**

- All sitters have at least 3 years of childcare work experiences.
- All sitters have obtained certification from childcare or post-natal care courses recognized in HK.
- All sitters have returned a clean background check.

Services	Description	Price
Temporary Childcare Service	<p>Basic care: Feeding, Bathing, Cooking and other needs for the babies/children</p> <p>Ensure babies/children safety during the service period</p> <p>Perform simple activities with babies/children (e.g. play, story-telling, games, go to park)</p> <p>Escort children to school / classes or back home.</p>	<p>\$120/hr</p> <p>10% discount will be offered for booking of more than 50 hours</p>

**Services Hours:**

Mon – Fri: 10:00am – 6:00pm  
Sat & Public Holiday: Off

**Reminder**

Additional requirements would require extra surcharge:

Night Time Service (after 10pm) + HK\$10/hour  
 Fluent English Speaking + HK\$20/hour  
 Housework / Cooking for the family + HK\$10/hour  
 Remote Location + transport allowance accordingly

### III.II. Part-time Confinement lady/infant care

#### 1. Union International Baby-care Limited

九龍九龍灣宏光道4號豐隆工業中心7樓3室

Tele: 3748 8425

Email: : [info@uibc.com.hk](mailto:info@uibc.com.hk)

Website: <https://www.uibc.com.hk/>

Service	Description	Price
Postnatal	Baby Care : Milk feeding, napkin changing, bathing  Prenatal supplies preparation etc.	No Agency Fee For 26 days 6 hours \$19400 10 hours \$24000 12 hours \$30600 24 hours \$37800

#### 2. Hong Kong Nancy Association

九龍九龍灣宏光道4號豐隆工業中心7樓3-4室

Tele:+852 3748 8423

Email: [cs@23bb.com.hk](mailto:cs@23bb.com.hk)

Website: <https://www.23bb.com.hk/>

Service	Description	Price
Postnatal	Prenatal supplies preparation  Prenatal meal service and Hospital meal delivery service for one week	Price upon request

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### 3.E-Mother Care

Rm 1504, 15/F., Wealth Commercial Centre

48 Kwong Wa Street, Mongkok, Kowloon

Tele:+852 35832543

Email::e-mother\_care@hotmail.com / [info@emother-care.hk](mailto:info@emother-care.hk)

Website:<http://emother-care.hk/>

Service	Description	Price
Postnatal	<p>Baby Care : Milk feeding, napkin changing, bathing, cleaning umbilical cord, washing baby clothing and sterilising milk bottles, etc.</p> <p>Post-natal Mother Care : -Post-natal menu, including nutritional soup</p>	Price upon request

### III. III.Elderly care

#### 1.Ever Care Family First

Tel:3905 4000

Whatsapp:6114 5440

Email:info@yourevercare.com

Website: <https://www.yourevercare.com/>

### **Companion Care services**

- Assistance with light exercise and outdoor activity
- Companion Visits – doctor visits, scheduling, reading, correspondence, hobby sharing
- Cognitive stimulation – memory games & recreational activities  
Friendly and supportive conversation
- Home monitoring
- Respite Care

### **Service Fee**

Price upon request

## **2.Life Extension**

General Post Office, Box 8086, Hong Kong.

998 Canton Road, Mong Kok

Tel: +852 2790 7290

WhatsApp: +852 6702 1252

E-mail: [info@life-extension.com.hk](mailto:info@life-extension.com.hk)

Website: <https://life-extension.com.hk/>

### **Healthcare & Personal Care Worker Services**

- Personal hygiene and grooming, including feeding and bathing
- Simple wound care and dressing changes
- Measuring and recording vital statistics



- Lifting, mobilization, transport and transfer
- Escort, with basic care and first aid
- Companionship and a friendly smile

**Service Hours**

Most of service calls are by appointment, available 24 hours a day, seven days a week (“24/7” service)

**Service Fee**

Price upon request

**3.Active Global**

Unit A, 11/F, Gold Swan Commercial Building, 438-444 Hennessy Road,  
 Hong Kong(Near Causeway Bay MTR Station Exit B)  
 Tele: 34262909  
 Whatsapp:51155193  
 Email: [hk@activeglobalcaregiver.com](mailto:hk@activeglobalcaregiver.com)  
 Website:<https://www.activeglobalcaregiver.hk/>

Community Care Service Voucher for the Elderly

The helper

- Provide on-site care services,Home care
- ,Escort services, Rehabilitation activities etc.

Service	Description	Price & Hours
Home-Based Care Services	Elders eligible for the “Community Care Service Voucher”	HK\$4,130, \$5,970, \$7,460, \$8,380 and \$9,870 (2020-21 Price)

	e.g. patients with dementia, diabetes, special care needs, mobility difficulties etc.	Vary from 1-12 Hours
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### **Application Method**

Social Welfare Department will send invitation letters directly to eligible elderly persons on the Central Waiting List to invite them to join the Second Phase of the Pilot Scheme.

Qualified Elders can apply for the community vouchers after receiving the invitation letter.

### **Services hours:**

9.00 am to 6.30 pm, Monday to Saturday (close at 5.30pm on Saturdays)

## **III.IV.Pet Care**

### **1.Furrenz Pet Sitters HK**

Email:[info@furrenzpetsitters.com](mailto:info@furrenzpetsitters.com)

Website: <http://www.furrenzpetsitters.com/#about-section>

Services	Description	Price
Cat Sitting	Feeding, changing water	30mins-\$190 60mins- \$230 etc.
Dog Walking/Sitting	Daily email updates with pictures of pets	30mins-\$195 60mins- \$235 etc.
Overnight Pet Sitting	Medication(Complimentary) Water plants / pick up mail / take out garbage(Complimentary)	Less than 12 hours (e.g. dinner to breakfast)-\$600 More than 12 hours (e.g. dinner to lunch)-\$700



Small Animal Sitting		30 min - \$135
Pet Grooming	Bathing, brushing, blow drying, ear cleaning  Done by sitters with grooming certificates  Done at the comfort of dog's home  Dogs only - All sizes welcome	Bath only - \$400 Bath + trim - \$600

**Remarks**

Additional 50% day charge for general public holiday Pet Care Services (excludes normal weekends)

Travel surcharge - no charge if total return cost under \$20, if more charge difference

**2.Max Love Cat & Pet Sitting Hong Kong**

元朗錦田錦上路元崗村151號1樓  
 (852) 5411-7038  
 (852)6445-2306  
 Email : [catsittinghk@gmail.com](mailto:catsittinghk@gmail.com)  
 Website:<https://maxlove-petsitter.com/en/contact/>

**Pet Sitter**

All of our pet sitters are first aid trained and certified

Services	Description	Price
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<p>Pet Sitting For Cats , Dogs and small animals and reptiles such as rabbits and turtles.</p>	<p>Feeding/Water – Medications – Daily litterbox care – Dog walking – Play time – Lots of love &amp; petting – Home security – Cleanup – Mail, trash &amp; plant care – Daily Whatsapp or email (photos!) – Musical therapy</p>	<p>– \$300/visit (2 animals), service duration 60 mins</p> <p>Extra \$20 for every additional animal, large dogs \$50 i.g. 2 visits per day = \$600 *Transportation fee is included</p>

**Remarks**

A deposit of HKD200 is required prior 3 days of service to guarantee pet sitting service